



Donor Bill of Rights

(Pertains to all online and offline donations)

- I. *To be informed of the organization's mission, of the way the organization intends to use donated resources, and of its capacity to use donations effectively for their intended purposes.*

Arms of Hope's Mission Statement: To transform the lives of disadvantaged children, youth and families by providing hope and support in a nurturing, Christian environment.

Vision Statement : Reaching generations by helping children and families find a future with hope and promise.

Use of donated resources: Arms of Hope uses all donated resources to fulfill its mission statement by providing services to residents on our campuses and through our Family Outreach Centers. All funds are used for program expenses, support services and donor relations as stated in our yearly Board approved budget.

Capacity to use donations effectively: Arms of Hope has Board approved internal controls, a Chief Financial Officer/accounting team and third-party audited financials to ensure financial efficiency.

- II. *To be informed of the identity of those serving on the organization's governing board, and to expect the board to exercise prudent judgment in its stewardship responsibilities.*

Jerry Cox, Chairman
Mike Calvert, Executive Committee Member
Scott Foith, Executive Committee Member
Beth Walker, Executive Committee Member & Secretary
Bruce Barnard
Jerry Browder
Brooke Crowder
Dale Harbison
Kevin McDonald
Alex Shootman
Randa Upp
Tom Winkler
Jana Woelfel

Each board member is dedicated to supporting Arms of Hope's mission financially and through time as a volunteer, raising awareness of the cause and in prayer for life changing solutions to societal issues effecting children and single-mother families. Each board member takes their leadership and fiduciary duties very seriously.

- III. *To have access to the organization's most recent financial statements.*

[Link to Arms of Hope Financial Statement](#)

IV. *To be assured their gifts will be used for the purposes for which they were given.*

Donors are always given the option to give towards a specific program or program need and are always welcome to visit our campuses to view the fruits of their contributions.

V. *To receive appropriate acknowledgment and recognition.*

All donations and honor/memorial gifts are acknowledged by letter within two weeks of the time of the donation is processed, which can be used for tax purposes. Donors with a giving level of \$500 or above within each tax year additionally receive a letter listing their gifts for tax purposes.

VI. *To be assured that information about their donation is handled with respect and with confidentiality to the extent provided by law.*

Donors are able to donate anonymously both through online donation transactions, mail in or personal delivery of donations. Donations are earmarked as anonymous and the identity of the donors is not published or disclosed to others.

VII. *To expect that all relationships with individuals representing organizations of interest to the donor will be professional in nature.*

All employees of Arms of Hope are expected to be professional when dealing with donors and the interest of donors. In the event that Arms of Hope learns an unintentional or intentional error of this nature has occurred, appropriate action will be taken.

VIII. *To be informed whether those seeking donations are volunteers, employees of the organization or hired solicitors.*

Arms of Hope only utilizes employees and volunteers to ask for donations and is open to specify upon request.

IX. *To have the opportunity for their names to be deleted from mailing lists that an organization may intend to share.*

Arms of Hope actively keep records of donor records and mark any who wish to be deleted from some or all Arms of Hope mailings. Arms of Hope does not share or sell its mailing list or supporter names with any outside group or organization.

X. *To feel free to ask questions when making a donation and to receive prompt, truthful and forthright answers.*

Arms of Hope is always willing to answer any questions regarding a donation in a prompt, truthful and forthright manner.